

October 7, 2016

Digital Teaching and Learning

ACADEMIC SERVICES AND DIGITAL LEARNING



NC SIS Weekly Email Bulletin

In this issue:

- 1. Home Base Maintenance Weekend October 14 17, 2016
- 2. DIT Projected Service Outages Periods 10/07/2016 to 11/07/2016
- 3. Assigning Post-secondary Staff to Courses
- 4. Class Size
- 5. Master CN Linker File
- 6. Upcoming Training Webinars and Workshops



Home Base Maintenance Weekend - October 14 - 17, 2016

The next Home Base maintenance weekend is scheduled for Friday, October 14 through Monday, October 17. Maintenance will be performed on the PowerSchool and Truenorthlogic (TNL) applications. TNL maintenance will occur within the time frame of the PowerSchool maintenance.

PowerSchool will shut down Friday, at 5 p.m. Once maintenance is completed, a message will be sent to notify users that the system is up and available for use. PowerSchool will be returned to service no later than 6 a.m., Monday morning. If a delay in bringing up the system should occur, users will be notified via email.

DIT Projected Service Outages - Periods 10/07/2016 to 11/07/2016

Below is a list of ITS projected service outages and the affected systems scheduled between Oct. 7 - Nov. 7, 2016.

Date and Time: October 16, 2016, 7:00 a.m. - 11 a.m. **Service:** SAN Migration at the Eastern Data Center

Affected Systems: CEDARS, UID

Note: Students should not be enrolled during this outage window.

Outage Span: 3 hours

Date and Time: Starting October 19, at 12 p.m. and ending October 23, at 6 p.m.

Service: Linux Services 2016 - Oct. Production

Affected Systems: Remedy

Note: Users of Remedy will not be able to submit tickets. **Outage Span:** Saturday, October 22, between 1 p.m. - 2 p.m.

Assigning Post-secondary Staff to Courses

Complete schedules for students and teachers are required for accurate SAR reporting. Starting with the 2016-17 school year's reporting of data, NCDPI has created generic UIDs for university, community college and independent college instructors.

Institution Type	University	Independent	Community
			College
UID	2122482591	1839496495	9814488372
Last Name	Instructor	Instructor	Instructor
First Name	University	Independent	Community
		College	College
Date of Birth	01/01/1950	01/01/1950	01/01/1950
Gender	Female	Male	Male
Ethnicity/Race	Hispanic/White	Non-	Non-
		Hispanic/Black	Hispanic/White
LEA/School Code	037/000	037/000	037/000

Please make sure you are populating the appropriate section attributes for all sections in PowerSchool to identify details of the sections. If you need assistance with using this UID, contact the Home Base Support Center at (919) 807-4357, or submit a ticket to the Remedy portal.

Class Size

During the SAR collection process, Average Class Size data is produced. This is the data that is reported in the School Report Card.

It is imperative to review the Class Size report during the SAR collection to assure the data is accurate. When the collection has ended and the SAR has been approved, the Average Class Size data for 2016/17 is also approved.



The SAR Class Size report will show what sections are being used for the average class size calculation, the number of lead teachers assigned to the sections and the number of students in the sections along with other section details. The report view will be shown by grade level.

EC data files were recently received for non CECAS users, and will be loaded into PowerSchool. Once that data is loaded, verify your EC data in PowerSchool for this calculation. Without this data, EC sections may have incorrect averages.



Master CN Linker File

We are pleased to announce that the new Master Child Nutrition (CN) Linker File will be loaded into PowerSchool this weekend. This file can only be run at the LEA level. LEAs and charters will not be able to use the file until their Meal Eligibility vendors update their systems to work compatibly with these changes.

The new Master CN Linker File provides twice as much student demographic data, allowing the vendor and districts to choose what data is needed. It will replace the need for Linker Files 1509, 1708 and 1546. Thus, these files will eventually phase out. More information will be provided on the deadline for vendors to become compatible with the new Master CN Linker File and the date for removing these files from PowerSchool.

The navigation path for locating the Master Child Nutrition Linker File is *Start Page > State Reports > NCDPI Reports Tab.*

Questions pertaining to the new Master CN Linker File may be addressed to the Home Base Support Center at (919) 807-4357, or by submitting a ticket through the Remedy portal.

Upcoming Training Webinars and Workshops

The PowerSchool sessions listed below are posted on the NC SIS website's <u>Training Calendar</u> and <u>Course List</u> pages. Please review these pages frequently for PowerSchool training schedule changes or additional trainings for September 2016 - June 2017.

Hands-on training sessions will be held at the NC Department of Public Instruction, 301 N. Wilmington Street, Room 564, Raleigh, NC, unless stated otherwise. All attendees must be an employee of the NC Public School system to participate. **Management companies are not permitted to attend.**Registration links are provided below. Please try to register early for workshops due to space limitations. Note: All registration information is subject to the North Carolina Public Records Law.

Upcoming Training Workshops for PowerSchool

A) Principal Monthly Reporting Webinar

This webinar will include discussions on PMR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Date: October 3, 2016 **Time:** 10:00 a.m.

Registration Link: https://attendee.gotowebinar.com/register/7655752505406783491

B) SAR Reporting - 2016 Webinar

This webinar will discuss SAR policy, fatal errors and exceptions, and PowerSchool functionality as needed.

Date and Time: October 12 @ 10:00 a.m.

Registration Link: https://attendee.gotowebinar.com/rt/6607806873461928963

Training Cancellation

The SAR Reporting - 2016 webinar previously scheduled from 1 p.m. - 3 p.m., Wednesday, Oct. 12, has been canceled. This same webinar is also scheduled for Wednesday, Oct. 12, 10 a.m. - 12 p.m. as shown above. Please attend this session if possible. For those who are unable to attend, the webinar will be recorded and posted on the NC SIS Recordings page.

- **Attendees must be an employee of a North Carolina Public school. Management companies are not permitted to attend.
- **Please note, all registration information is subject to NC Public Records Law.

Visit the NC SIS website for additional information including webinars and training documentation.

NC SIS NC Department of Public Instruction Education Building, 7th Floor North 301 North Wilmington Street Raleigh, NC 27601

919-807-3190 Office 919-807-3421 Fax Email: <u>ncsis@dpi.nc.gov</u>